



The City of Kannapolis Wastewater Collections System Annual Report Fiscal Year July 2024 - June 2025

On July 21, 1999, North Carolina Governor James Hunt signed a law, House Bill 1160, requiring annual reports from municipalities that operate wastewater collection and treatment systems.

The annual reports inform system users of specific items such as the number of wastewater overflows, violations of permit conditions or environmental regulations. It also requires we report the impact of any such violations on the environment and corrective measures taken to minimize recurrences.

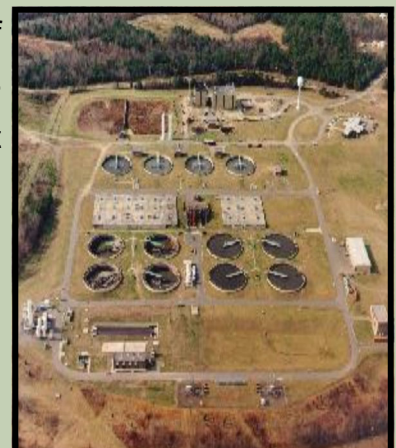
We have decided to inform you, the system user, not only of the required facts but of the stake each user has in this function and what you can do to help ensure its reliability.

The Treatment Process

The City of Kannapolis discharges its wastewater to the Water and Sewer Authority of Cabarrus County's (WSACC's) Rocky River Regional Wastewater Treatment Plant located in southern Cabarrus County.

The plant (NPDES Permit # NC0036269) has a treatment capacity of 30 million gallons per day (MGD) and uses a combination of pure-oxygen and pressurized air in activated sludge secondary treatment system that processes both domestic and industrial wastewater from both in-plant and off-site sources.

The solids processing operation relies on a combination of proven and cost effective technology available for the solids handling process.



The Wastewater Collection System

The City of Kannapolis's Wastewater Collection System was installed from the mid-1900's to the present. The system consists of approximately 355 miles of sewer pipelines and fifteen wastewater lift stations. The City of Kannapolis Public Works Department performs the operation and maintenance of the collection system that serves approximately 21,000 customers.

During our reporting year, our crews provided maintenance service to the system and its customers with professionalism and efficiency:



The Maintenance crew cleans the City's sewer system to limit the number of wastewater back-ups and overflows. A wastewater response crew responds to all calls related to potential blockages, customer back-ups and overflows within the collection system.



The Closed-Circuit TV Inspection crew uses a wheel-driven camera that records the interior of wastewater pipes to identify defects, obstructions, check effectiveness of the cleaning operations and inspects all new collection system extensions before the City accepts them for operation and maintenance.



The Pump Station crew maintains the City's fifteen wastewater lift stations. The crew performed 780 routine inspections and responded to 442 alarms at the lift stations this year.



The City's maintenance crew clears the wastewater collections system's outfalls within rights-of-way and performs semi-annual inspections of the system.



The City also has three crews that install new service connections, performs minor system expansions and provides repairs to existing wastewater infrastructure.

Contract services are utilized for the installation of any major wastewater collection system expansions, the replacement of aging deteriorating infrastructure, infrastructure inspections, and some routine outfall maintenance.

The City of Kannapolis' Engineering Staff assists collection crews by providing additional technical support to operations and periodic updates to system maps and construction drawings.

The City of Kannapolis has several construction projects underway to further enhance the level of service and quality of life to our citizens. In addition, we continually perform proactive maintenance to the collection system to prevent wastewater overflows.



The following maintenance was completed:

| | |
|---|---------|
| Manholes raised & upgraded: | 59 |
| Repairs to laterals: | 168 |
| Sewer main repairs: | 16 |
| Lateral blockages, unblocked & rodded: | 562 |
| Closed-circuit camera inspection (linear feet): | 38,389 |
| Cleanouts installed: | 15 |
| Sewer mains cleaned (linear feet): | 209,135 |
| Cleanout caps installed: | 86 |

Collection System Overflows

The City of Kannapolis investigated approximately 759 possible municipal and private wastewater related back-ups and overflows during the fiscal year. The sixteen incidents listed below resulted in a spill or overflow of wastewater to the surface waters and were reported to the State. All locations were hydraulically cleaned up and down stream, debris was removed (if any) and were video inspected. The affected areas were flushed with fresh water, treated with lime, seeded, and straw was spread.

Incidents that were reported to the State: July 2024 - June 2025

| | | | |
|------------|---------------------------|---------------------------|-------------------|
| 08/06/2024 | 1106 West A St. | Collapsed Creek Bank Wall | (126,000 Gallons) |
| 08/09/2024 | 269 Esther Circle | Torrential Rains | (264,000 Gallons) |
| 08/09/2024 | 199 Oakdale Ave. | Torrential Rains | (33,000 Gallons) |
| 08/09/2024 | 2009 Mallard Point | Torrential Rains | (9,900 Gallons) |
| 08/09/2024 | 1201 Mason St. | Torrential Rains | (6,000 Gallons) |
| 08/09/2024 | 5555 Charlie Walker | Torrential Rains | (4,800 Gallons) |
| 08/09/2024 | East 13th @ Sloop | Torrential Rains | (4,800 Gallons) |
| 08/09/2024 | N. Cannon @ East 11th St. | Torrential Rains | (4,800 Gallons) |
| 08/09/2024 | 1350 Washington Lane | Torrential Rains | (2,400 Gallons) |
| 08/23/2024 | 1006 Alabama | Blockage from roots | (60 Gallons) |
| 09/17/2024 | 269 Esther Circle | Continuous Rainfall | (600 Gallons) |
| 09/17/2024 | 1201 Mason St. | Continuous Rainfall | (900 Gallons) |
| 12/31/2024 | 409 Helen St. | Blockage from roots | (600 Gallons) |
| 02/03/2025 | 702 Smith St. | Grease | (800 Gallons) |
| 03/19/2025 | 700 West 8th St. | Grease | (150 Gallons) |
| 06/11/2025 | 1801 Trinity Church Rd. | Debris hung up on Tap | (90 Gallons) |

TO PREVENT WASTEWATER OVERFLOWS

- **NEVER** put oils, liquid or solid greases, fatty meat, or other food scraps down a drain - even if you use a motorized garbage disposal.
 - **NEVER** put down a drain feminine products, cotton swabs, matchsticks, convenience wipes such as baby, hygienic, cleaning and disinfectant, as well as toilet bowl scrubbers and paper towels even if labeled as "disposable or flushable".
 - **NEVER** use hot water to melt grease so it will go down the drain easier.
 - **NEVER** flush any of the items listed above down a toilet.
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- **ALWAYS** keep grease out of wash water by wiping dishes with a disposable towel before washing.
 - **ALWAYS** remove solidified grease from kitchen utensils, equipment, wares and food preparation areas with scrapers or paper towels. Dispose of scrapings and towels in trash cans.
 - **ALWAYS** allow hot liquid grease to solidify and then dispose of properly.
 - **ALWAYS** place all food scraps in trash collection containers.
 - **ALWAYS** recycle restaurant grease by using contract rendering services and have grease traps cleaned and serviced frequently.
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- **REPORT** trucks discharging liquids or other substances into open municipal sewer manholes.
 - **REPORT** acts of vandalism on manholes, sewer lines, lift stations, hydrants and other structures.
 - **REPORT** illegal dumping of toxic, corrosive, or flammable substances into manholes, drains, or toilets.

REPORT SUCH INCIDENTS TO:

**City of Kannapolis Customer Service
(704) 920-4444**

PUBLISHED BY:

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1401 Bethpage Road
Kannapolis, NC 28081**

**Phone: (704) 920-4444
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**Alex Anderson
Director of Water Resources**

**Copies of this report are available at
the following location:**

**Customer Service Center
Kannapolis City Hall
401 Laureate Way
Kannapolis, NC 28081**

**This report may also be viewed on
the City's website at:**

www.kannapolisnc.gov



CERTIFICATION

I certify under penalty of law that this report is complete and accurate to the best of my knowledge. I further certify that this report has been made available to the users or customers of the named system and that those users have been notified of its availability.

Alex Anderson

Alex Anderson, Director of Water Resources

Date: July 18, 2025